



2022

IMPACT REPORT

A large, detailed image of the American flag waving, positioned diagonally across the middle of the page. The flag's stars and stripes are clearly visible against a background of red and blue geometric shapes.

SSV.org

Still Serving Veterans is a nonprofit helping Veterans and their families locate meaningful employment anywhere in the nation, and access the local VA benefits and resources they need to build civilian lives they love.

OUR MISSION

To serve and honor Veterans and their families by empowering them to build meaningful lives through connections to fulfilling careers, benefits, and services; and to proactively strengthen Veteran communities through leadership and collaboration.

Veteran Career Services offered nationally,
VA and Resource Connections available in North Alabama

CORE VALUES

CALLING

TEAMWORK

RESPECT

STEWARDSHIP

INTEGRITY

**COMMITMENT TO
EXCELLENCE**

DEAR FRIENDS,

It is heart-warming to think about all that was accomplished in 2022 on behalf of our Veteran clients and our communities. The end-of-year impact numbers listed in this report speak for themselves. However, it is also humbling to recognize that the challenges will continue as we help Veterans build meaningful lives, find good jobs, secure the benefits they have earned, and the community services they need when they face crisis.

Clearly no one does this work; serve on our Board, volunteer at events, and provide funding, without a heart for Veterans, transitioning military, members of the Guard and Reserves and their families. However, beyond heart, it also takes a head for business. Success demands a strong capable staff, financial stewardship, ever-improving processes, and a consistent message. It takes both a generous heart and a head for business to have lasting impact.

"As we recap 2022 and enter our 17th year of operation under the new leadership of Richard Landolt, Rear Admiral, US Navy (Retired), we are so thankful to all who continue to enable this mission of service. Without you, none of this Veteran impact would be possible!"

Thank You,
Paulette M. Risher
CEO/President SSV
Major General, U.S. Army (Retired)



2022 BOARD OF DIRECTORS

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"Still Serving Veterans is proud of our ongoing support to the Veteran community. 2022 was another milestone year in the delivery of services to Veterans and their families. Thank you to all of the benefactors for your trust and confidence in the SSV team." – John Wright, Board of Directors, Chair

2022 IMPACT

Every day our counselors, all Veterans themselves, strive to give Veterans hope and renewed energy in their fight for a better life.

They are working with approximately **2,400** Veteran

clients at any given time, and throughout 2022, conducted almost 20,000 individual counseling sessions.



CAREER & TRANSITION
COUNSELING:

1,204
Veterans hired

\$69,087
Average salary



VA BENEFIT
ASSISTANCE **\$6.24M** in VA benefits secured.



RESOURCE CONNECTIONS: **\$121,186**
in direct support
of assistance to Veterans and their families in need.



NAVRNet:

A network of Veteran resource partners throughout **13** North Alabama counties focused on meeting the critical needs of our Veteran neighbors.

“This great team LOVES what they do, and really helped me to see that I could also pursue my passion of helping our Military Community, and my heart couldn’t be more happy!”
- Amber, US Army



“I was lost in my job search until I connected with SSV. If it were not for them, I would still be kicking rocks and frustrated about being under-employed. They really helped to shine a light on the tools I had to make myself a marketable employee.” – Adrian, US Marine Corps

PROGRAMS

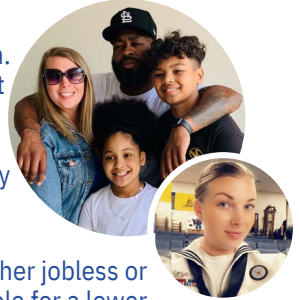
(NATIONAL)

VETERAN CAREER & TRANSITION (VCT)

SSV Career Counselors help transitioning military, members of the Guard and Reserves, and Veterans create resumes and LinkedIn profiles that reflect military skills in civilian terms. Through tailored in-person or Zoom sessions, job search strategies, practice interviews, salary negotiation, and networking opportunities are crafted for clients who are unemployed or underemployed throughout the U.S.

“SSV was incredibly helpful during my transition. The assistance I received helped me get numerous interviews ultimately landing a great role with a wonderful company!”

– Jessica, US Navy



“If it weren’t for SSV, I would be either jobless or I would have taken an entry level role for a lower salary. This was a LIFE CHANGING experience for me.”

Jason US Air Force



“Without this organization I would not have been able to get started. Their professional team approach to Veteran employment was truly helpful and I appreciate all their efforts to support me during this process.”

– Deanne, US Army



VETERAN CAREER & TRANSITION EDUCATION

We offer educational workshops to clients in-person and virtually on topics ranging from how to develop tailored resumes, to networking, interviewing, and leveraging LinkedIn. We walk transitioning military and Veterans through the process of letting go of their military identity and determining the next phase of their lives.



2022 Call of Duty Endowment Primary Grantee

CODE provides substantial restricted grants to organizations proven to be among the most effective and efficient at connecting Veterans with high-quality jobs . SSV is only one of ten organizations globally to be selected, and is honored to have been a CODE Primary Grantee since 2014.

PROGRAMS

(LOCAL-North AL)

VA & VRC Programs serve Veterans who live in the 13 counties of North Alabama.

VA BENEFIT ASSISTANCE (VA)

SSV VA counselors are trained to help clients navigate the VA system and secure benefits earned through military service (including disability, aid & attendance, and pension). SSV's VA counselors monitor claims, submit appeals and inform clients as they navigate through the VA process.



2022 exceeded \$6M in VA benefits secured on behalf of our clients – almost double the 2021 achievement! VA benefits have a huge impact on the lives of these Veterans and their families, while also bringing “new money” into our community.

“Years ago, my first claim was turned down and I just gave up. Then I found out about Still Serving Veterans and met a counselor who restarted the process. We met several times over the past year, and I finally found out yesterday that my new claim was approved. I am so grateful for their determination and personal concern in helping me navigate a bureaucracy that might have discouraged me from continuing.” – Dennis, US Navy, Vietnam Veteran



VETERAN RESOURCE CONNECTIONS (VRC)

SSV supports Veterans in crisis due to a job loss, illness, death in the family, or other circumstance. We also refer clients to trusted community partners. This program is being expanded across North Alabama as NAVRNet, North Alabama Veteran Resource Network.

“I can not thank SSV enough! You helped us get out of a terrible situation and we are truly thankful.” – Gary, US Army

“You have no idea how your kindness and drive to help me has made the last few weeks easier. I can't thank you enough.” – Beth, US Navy



“Without their extreme knowledge and background I would not have gone through the process. Their dedication to our country and its military is commendable and SSV is an honorable addition to Huntsville area Veterans.” – US Army Retired

COLLABORATIVE PARTNERS

Organizations who collaborate with and/or refer Veterans, transitioning service members, and their families to SSV for career and transition, and other needed services.



United Way of Madison County

<https://ssv.org/supporters-partners>



In 2022, SSV was selected as one of the newest U.S. Department of Labor partners supporting transitioning military through their Employment and Training Services Employment Navigator and Partnership Pilot program (ENPP).

FINANCIALS

2022

Total Expenses: \$1,666,021

Program: \$1,361,490

Fundraising: \$6,460

Admin: \$298,071

Net Assets: \$954,978

85% of every dollar directly supported SSV's Veteran programs and services. No Veteran or employer has ever been charged for the services we provide. SSV is audited annually by Mercer & Associates and biennially by Deloitte (required for Call of Duty Endowment support).

**"I can't say enough about how important it is
for Veterans to have a resource like this to reach out to."
- Family Member of VA Client**

THANK YOU

Our work is made possible by committed individuals, foundations and corporations whose support allows SSV to serve Veterans and family members without ever charging for our assistance.

GRANTORS



Alpha Foundation Inc.

State of AL Dept. of Veterans Affairs

Bob Woodruff Foundation United Way of Madison County

Accenture Federal Services Northrop Grumman Corporation

BAE Electronic Systems Raytheon

Intrepid Ideal Community Fund Torch Helps

Lockheed Martin Wells Fargo Foundation

Ashburn Family Foundation

COLSA Corporation

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Hometown Lender's Championship

Military Support Fund

Madison County Legislative
Delegation

Pratt & Whitney

Radiance Gives

Redstone Federal Credit Union

AI Signal Research/ASRI

KODA Technologies, Inc.

Intuitive Research
& Technology Corporation

Summit 7 Systems



SSV was recognized by several independent nonprofit evaluators in 2022:

- Candid's Platinum Seal of Transparency on GuideStar
- Charity Navigator Finance & Accountability score of 100%
- GreatNonprofits' Top-Rated Nonprofit

MAJOR DONORS

Thank you to the individuals, companies, and organizations who support SSV and the Veterans we serve.

Air Defense Artillery Assoc. EOS Defense Systems
Redstone Chapter USA, Inc.

American Freedom Foundation Inc.

Jenni & Mike Feld

First National Bank
Karen Andress of Pulaski, TN

Dr. Dennis & GE Foundation

BG, Christine Beeler
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Grant Rodgers

Saint John the Baptist

Catholic Church

Timothy Stone

Jean & Joe Stuart

Preston Taylor

The Daniel Foundation
of Alabama

Turner Construction
Foundation

United Plating, Inc.

COL (R) Will & Kay Webb

Lisa & Phil Williams

Angie & Sam Yeager

Marion & Jane McClain

Sheila Dyas

Charlotte Upton Miller

Enterprise Holdings Foundation

Dwight Peters

SSV LEGACY ENDOWMENT FUND

Please consider adding Still Serving Veterans to your will or estate plan and join the following members of SSV's Honor Guard to assure support for future generations, regardless of economic conditions. Visit ssv.org/give and view "Make a Legacy Gift" for more information. Current

Balance **\$172,439**

INAUGURAL HONOR GUARD MEMBERS

Hank Isenberg

David McCormick & Dina Powell

Daniel Sullivan

COL (R) Will & Kay Webb

"Thanks to their experience with translating my Military skills into a way in which civilian companies would understand, I was able to use that resume to apply for and ultimately be offered the very first job I applied for." — Aaron, US Army

DONORS

IN HONOR & MEMORY

DONATIONS IN MEMORY OF:

Thomas Lee Carroll	Mary & Harold Horton	William Savastano
Jean Tuck Clutts	Anne Reid Killen	Janet Ruth Hudson
SGM (R) Eugene Cope	Bob Marshall	Pearce Watkins
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Edward Dravecky, Jr.	John B. Nabors, II	Webb, II
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John Herman	Ryan Presutti	
Timothy Hopper	Darryl Jon Rhen	

DONATIONS IN HONOR OF:

John Brown	LTG Daniel Karbler, USA	MG (R) Paulette Risher
Malcolm L. Brown	Dr. Karen Landers	SSV CVR Staff
Scott Currier	G. David Murphy	William Savastano
Mike Durant	Moses Nervis	Thomas E. Webber
Joe Fitzgerald	Paul Albert Pennington	
Hank Isenberg	James M. Reed	

COMMUNITY FUNDRAISERS

AAAA TN Valley Chapter – “Climb for the Soldier”	GE Aviation – Golf Scramble
Alpha Tau Omega UAH	General Atomics EMS
Amerigo-JHS Holdings, LLC	Main Event Entertainment
CACI International	Orolia USA, Inc.
Delta Research, Inc.	Post Traumatic Stress Relief
Dillard's Parkway Place	Rocket City Dart Association
Facebook Fundraisers	Rocket City Mustang Club
Fitness for Life	Space & Missile Defense Symposium
Freddy's Steakburgers	Veterans of America
	Riding Club

SSV was recognized as the 'Nonprofit of the Year' at the 37th Annual Huntsville/Madison County Chamber's Small Business Awards Gala. This is the second time we have received this distinguished honor (2015 & 2022).



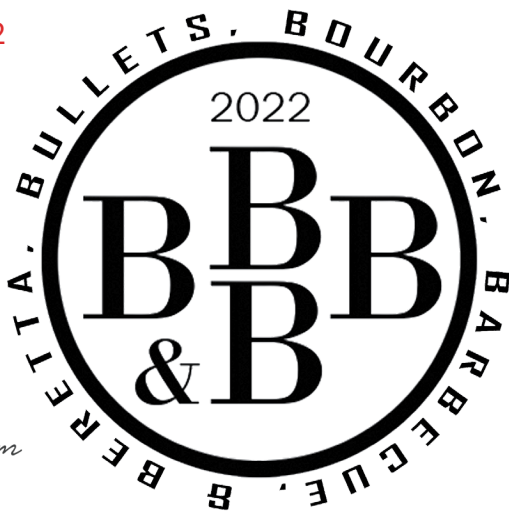
SSV EVENTS 2022

October 14, 2022

Presented By:



BERETTA



Cornerstone Detention Products Team NFA
First Horizon Bank The Company You Keep
Offset Strategies Services (OSS) Warren Averett CPAs
Prudent American Technologies, Inc. Waverly Advisors
Radiance Technologies

1776 Wealth
Alabama Flag & Banner
Aviation Service Partners
Banner Defense
General
Aeronautical i3 Cares
Knight Technical Solutions

L2F Strategies & Solutions
Limestone Building Group
Lisa & Phil Williams
Maynard Cooper & Gale
Simple Helix
Vistia Capital



SAVE THE DATE
Sep. 15, 2023



"Still Serving Veterans helped me find a rewarding career quickly in an unfortunate situation where I was laid off unexpectedly. Exceptional service and masterful knowledge of the employment process!"

SSV EVENTS 2022

Sep. 29, 2022



Presenting Sponsors:



CACI International Inc. First Bank

Lockheed Martin Torch Technologies Humana

Aleta Technologies
Avion Solutions
Bank Independent
Brockwell Technologies
Canvas, Inc.
COLSA Corporation

Conditioned Air Solutions
H2L Solutions
H.C. Blake Co. Inc.
Ona & John Hamilton LTC (R)
Hill Technical Solutions (HTS)
Intrepid

Jacobs Space Exploration
J S Solutions
Pinnacle Solutions, Inc.
Redstone Federal Credit Union
TriVector Services Inc.
Yorktown Systems Group



SAVE THE DATE
October 12, 2023



“I spent a lot of time wondering if I would ever land the right job for me. I was afraid I would be like scores of other vets who jump from place to place looking for the right landing spot. My SSV career counselor coached me, and pointed me in the right direction.” - Jason, US Air Force

SSV EVENTS

Trash Pandas Armed Forces Celebration

May 26, 2022

Presenting Sponsor:

**NORTHROP
GRUMMAN**



Huntsville HAVOC Military Appreciation Night

March 19, 2022

Presenting Sponsor:

Dynetics
A Leidos Company



"My counselor opened lines of communication with his network that otherwise would have been missed, allowing me to forge new and value-added relationships with the people and companies that could positively affect my future."

IMPACT



“There are many nonprofit organizations that support Veterans’ interests as they separate from the service, and I have not found one like Still Serving Veterans. SSV is truly second to none when it comes to genuine support for veterans.”

– Jay, US Army

“Their resume assistance gave me the confidence I needed during my employment search which resulted in my new position as a Shift Lead. SSV was also instrumental in assisting my spouse in obtaining employment.”

– Yolanda, US Army



“I was able to gain confidence knowing that there is a great team willing to give me advice and encouragement, regardless of the situation – because they have all been through this transition experience as well.”

– Thomas, US Army



SSV Team: Over 80% Veterans, 100% heart for Veterans



Awarded 2022 HIRE Vets Platinum Medallion

The only federal Veterans’ employment program that recognizes businesses who demonstrate exceptional achievement in Veteran hiring, retention, and professional development. SSV's team has over 80% Veteran employees.



LEARN MORE



Thank You for supporting Still Serving Veterans' mission to help Veterans and Transitioning Military create meaningful lives.

Please tell your friends about our no-cost, Veteran-to-Veteran counseling. Your referrals, partnerships, and donations help us serve those who have served us.

"My biggest challenge was finding the right career with a balance of compensation and job satisfaction. SSV helped me find the right job, gave me sound advice, and provided comfort during my transition out of the military."

- Russell, US Navy

SUPPORT



LINK



CONTACT US:

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SATELLITE OFFICE

Chattahoochee Valley

1208 Broad Street

Phenix City, Alabama 36867

Phone: (334) 384-9111

National Employment

Services located virtually to serve you, wherever you are.



Still Serving Veterans is a trusted advocate for Veterans and their families. Est. 2006

Still Serving Veterans is a 501(c)3 nonprofit. All services provided at no cost to Veterans or employers.